

# QUALITY POLICY

The Management of ASTW is committed to pursuing a quality policy that places the customer and the involvement of staff at the centre of its activities in order to pursue the primary aims of continuous improvement of internal processes and Customer satisfaction.

The Company believes it is fundamentally important to have an organisational system that allows its processes to be harmonised and controlled and the resulting information to be collected. It has therefore implemented and constantly updates a quality management system that fulfils the requirements of the UNI EN ISO 9001:2015 standard.

In order to pursue corporate effectiveness and efficiency, ASTW relies on its strengths to achieve macro-objectives, including:

|   |   |
|---|---|
| 1 | <i>Great flexibility in satisfying Customer requests within the established timescales</i>                                      |
| 2 | <i>Expertise of the staff employed</i>  |
| 3 | <i>Use of the best technologies</i>   |
| 4 | <i>Care in the selection and monitoring of freelancers</i>  |
| 5 | <i>Assessment and satisfaction of the needs of our stakeholders with a risk assessment and continuous improvement approach.</i> |

In order to monitor the effectiveness and validity of its management system over time, the Management establishes short- and medium-term objectives which are disclosed to and shared by the entire Organisation.

This quality policy will be reviewed annually during the Management Review.

**Date: 22/10/2020**  
**The Management**